## MANAGED SERVICES



## **PROACTIVE CARE PLAN**

With our Prevent plan you experience the benefits of the Periscope plan with the added value of us performing routine maintenance checks and managing your security patches.

## **Prevent includes**

- Active 24/7 monitoring of your server(s) and workstation(s)
- Monthly reporting on the health of your server(s) and workstation(s)
- 7.5% discount on onsite/remote support
- Security patch updates and management
- Routine maintenance checks on server(s) and workstation(s) (includes minor fixes)
- Priority response
- Extended onsite and helpdesk hours

In order to ensure your server/workstation is running as smoothly and as fast as it can, regular maintenance will need to be performed just like with a car. Our Prevent plan takes care of this for you by providing monthly routine maintenance checks.



Please contact us on 03 577 9099







## MANAGED COMPUTER NETWORKS

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