

## MANAGED SERVICES

# Paradise

## TOTAL CARE PLAN

With our Paradise plan we manage your IT infrastructure, leaving you to do what you do best, 'manage your business'. We do it all, from proactive maintenance and troubleshooting to smartphone and 3rd party provider support.

### Paradise includes

- Active 24/7 monitoring of your server(s) and workstation(s)
- Monthly reporting on the health of your network and components
- Security patch updates and management
- Routine maintenance checks on nominated devices
- 3rd party software provider management
- Smart phone support (Blackberry, iphone, windows mobile & android)
- Labour diagnostics and repairs on all nominated server(s) and workstation(s)
- Quarterly IT consultations
- 30% labour discount on new projects
- 10% discount on Parachute & Protect modules
- Heightened priority response
- Extended onsite & helpdesk hours

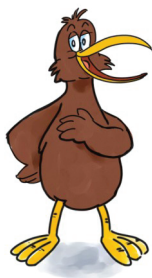


Please contact us  
on **03 577 9099**



**mcn**

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*managed computer networks*  
**Caring for Your Technology**



**MANAGED COMPUTER NETWORKS**

64-66 High Street  
PO Box 483  
Blenheim

Phone: 03 577 9099

Fax: 03 577 9069

Email: [info@mcn.co.nz](mailto:info@mcn.co.nz)

Technical Support: [support@mcn.co.nz](mailto:support@mcn.co.nz)

[www.mcn.co.nz](http://www.mcn.co.nz)